



ONDEMAND+

PRODUCTION RUNNING SMOOTHLY

On Demand+

Our On Demand+ service solution ensure that you experience maximum uptime, minimizing disruptions and keeping your production running smoothly. Get access to our technical remote help desk, offering swift and efficient support whenever you need it.

With an On Demand+, you will experience quality service with prioritized visits, ensuring that your system receives prompt attention and minimizing any potential downtime. Further, On Demand+ provides a backup printer option, offering a reliable contingency to keep your operations uninterrupted.

Annual Maintenance Service Visits

Choose On Demand+ for proactive maintenance with annual service visits, including wear and tear spare parts to ensure the longevity and optimal performance of your equipment. In times of emergency, On Demand+ offers discounted rates on both labor hours and spare parts, providing you with cost-effective solutions with high quality service.



Kenya

Wichmann Systems Ltd.
Golf View Office Suites, Ground floor,
Wambui Road, Muthaiga,
Off Thika Highway, and Kiambu Road
Nairobi, Kenya

T: +254 742 923 711

Tanzania

Wichmann Systems Tanzania Ltd.
Victoria Noble Center,
New Bagamoyo Road,
Plot No. 89, Block 45B,
P.O. Box 14194,
Kinondoni-Dar Es Salaam, Tanzania

T: +255 745 817 572

Uganda

Wichmann Systems Uganda - SMC Ltd.
P.O.BOX 20107 Nakawa,
Sekyeru House, Opp Madhvani Building,
Uma Show Grounds Lugogo,
Plot M670, Jinja Road
Kampala, Uganda

T: +256 200 906 179

SERVICE SOLUTIONS

SAFEGUARD

Rapid service - maximum uptime

Prioritized service visits

Backup printer possibility

Annual maintenance service visits
– All spare parts included

Technical remote help desk

Full warranty on labor hours, spare parts, and travel for emergency service

One annual operator training course included

PEACE OF MIND

We got you covered - 24/7

Extended warranty on hardware for 2 years

Free onsite & telephone support

Annual maintenance service visits
– All spare parts included

Ongoing training for operators
– free of charge

Free installation

Maximum uptime

*Contract requires pre-qualification

ONDEMAND+

Production running smoothly

Prioritized service visits

Backup printer possibility

Annual maintenance service visits – wear and tear spare parts included

Technical remote help desk

Discount on labor hours and spare parts for emergency service

TURN PAGE



Kenya

Wichmann Systems Ltd.
Golf View Office Suites, Ground floor,
Wambui Road, Muthaiga,
Off Thika Highway, and Kiambu Road
Nairobi, Kenya

T: +254 742 923 711

Tanzania

Wichmann Systems Tanzania Ltd.
Victoria Noble Center,
New Bagamoyo Road,
Plot No. 89, Block 45B,
P.O. Box 14194,
Kinondoni-Dar Es Salaam, Tanzania

T: +255 745 817 572

Uganda

Wichmann Systems Uganda - SMC Ltd.
P.O.BOX 20107 Nakawa,
Sekyeru House, Opp Madhvani Building,
Uma Show Grounds Lugogo,
Plot M670, Jinja Road
Kampala, Uganda

T: +256 200 906 179