



SAFEGUARD

RAPID SERVICE, MAXIMUM UPTIME

SafeGuard

Enhance the reliability and performance of your equipment with a SafeGuard Service solution.

SafeGuard ensures maximum uptime for your equipment. Gain peace of mind with seamless access to our technical remote help desk, providing swift and efficient support whenever you need it. Receive prompt attention to your equipment when needed and minimize any potential downtime with prioritized service visits.

SafeGuard has you covered with a backup printer option in case of an emergency, providing a reliable contingency for uninterrupted operations.

You get comprehensive reliability with our annual maintenance service visits, encompassing all spare parts to ensure the longevity and optimal performance of your equipment.

Comprehensive Support and Training

Furthermore, SafeGuard comes with a full warranty covering labor hours, spare parts, and travel for emergency service, ensuring comprehensive support during critical situations. Empower your team with knowledge as SafeGuard also includes one annual operator training course, keeping your staff well-versed in equipment operations and maintenance.



Kenya

Wichmann Systems Ltd.
Golf View Office Suites, Ground floor,
Wambui Road, Muthaiga,
Off Thika Highway, and Kiambu Road
Nairobi, Kenya

T: +254 742 923 711

Tanzania

Wichmann Systems Tanzania Ltd.
Victoria Noble Center,
New Bagamoyo Road,
Plot No. 89, Block 45B,
P.O. Box 14194,
Kinondoni-Dar Es Salaam, Tanzania

T: +255 745 817 572

Uganda

Wichmann Systems Uganda - SMC Ltd.
P.O.BOX 20107 Nakawa,
Sekyeru House, Opp Madhvani Building,
Uma Show Grounds Lugogo,
Plot M670, Jinja Road
Kampala, Uganda

T: +256 200 906 179

SERVICE SOLUTIONS

PEACEOFMIND

We got you covered - 24/7

Extended warranty on hardware
for 2 years

Free onsite & telephone support

Annual maintenance service visits
– All spare parts included

Ongoing training for operators
– free of charge

Free installation

Maximum uptime

*Contract requires pre-qualification

SAFEGUARD

Rapid service - maximum uptime

Prioritized service visits

Backup printer possibility

Annual maintenance service visits
– All spare parts included

Technical remote help desk

Full warranty on labor hours, spare
parts, and travel for emergency service

One annual operator training
course included

TURN PAGE

ONDEMAND+

Production running smoothly

Prioritized service visits

Backup printer possibility

Annual maintenance service visits –
wear and tear spare parts included

Technical remote help desk

Discount on labor hours and spare
parts for emergency service



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